The following support networks and services are the main resources available to AUC students. Please note that this is not an exhaustive list and you may want to look into additional resources if necessary.

As your first point of contact, talk to the Student Life Officer, your tutor or your General Practitioner.

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**FINANCES**

- **1st point of contact:** Student Life Officer
  - Email for an appointment: studentlifeofficer@auc.nl
  - The Student Life Officer (SLO) is your first point of contact at AUC for support on all issues related to student life and is available to meet with students individually to offer support, advise on student life concerns and refer students to the appropriate support services. The SLO is also responsible for developing and coordinating the work of the Well-Being Team, including the Graduate Assistant to the Student Life Officer, Resident Assistants and Peer Supporters.

- **UvA Student Counsellors**
  - UvA student counsellors provide advice and information on student finances. All sessions are confidential.
  - [Visit the UvA website](www.auc.nl/life-at-auc-students/finances).

- **AUC Solidarity Fund**
  - Emergency financial relief through an initiative of AUC students and staff.
  - [Visit the UvA website](http://auc.nl/solidarityfund).

- **UvA Emergency Fund**
  - For emergency situations that lead to financial problems for students.
  - [Make an appl. through the UvA website](http://www.auc.nl/life-at-auc-students/finances).

- **UvA Profiling Fund**
  - Financial support for specific students who fall behind schedule in their studies as a result of exceptional circumstances (such as illness or disability).
  - [Submit req. to UvA student counsellors](http://www.auc.nl/life-at-auc-students/finances).

- **AUC Scholarship Fund**
  - You may be eligible for a scholarship fund if there has been a sudden, unforeseen and drastic change in your family income.
  - [Visit the UvA website](www.auc.nl/life-at-auc-students/finances).

- **DUO**
  - You might qualify for financial support from the Dutch government.
  - [Visit](http://www.duo.nl/).

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**HEALTHCARE**

- **1st point of contact:** Student Life Officer
  - Email for an appointment: studentlifeofficer@auc.nl
  - For more information go to [student.uva.nl/en/content/az/doctors](http://www.auc.nl/life-at-auc-students/student-health-care/healthcare).

- **UvA General Practitioners Practice**
  - A general practitioner that is open to new registrations for all AUC students.
  - [Visit the UvA website](www.auc.nl/life-at-auc-students/student-health-care/healthcare).

- **UvA psychologists**
  - Specialised in student affairs. Free of charge.
  - [Visit the UvA website](www.auc.nl/life-at-auc-students/student-health-care/healthcare).

- **Jellinek**
  - Information and self-help tools for substance abuse.
  - [Visit](http://www.jellinek.nl).

- **Sexual Assault Centre**
  - Provides specialised care to victims of sexual assault and rape (day and right)
  - [Visit](http://sexuallyassaultedwomen@uwv.nl).

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**STUDENT SUPPORT**

- **1st point of contact:** Student Life Officer
  - Email for an appointment: studentlifeofficer@auc.nl
  - For more information go to [student.uva.nl/en/content/az/doctors](http://www.auc.nl/life-at-auc-students/student-support/studentsupport).

- **Tutors and Senior Tutor**
  - AUC tutors are the first point of contact for students with academic concerns or questions. The tutoring system at AUC assigns each student a personal tutor who meets them on a regular basis. The tutors provide advice on academic and administrative issues including selecting courses, academic developments or curriculum changes, academic procedures, and life after AUC.

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**COURSE WORK**

- **1st point of contact:** Student Life Officer
  - Email for an appointment: studentlifeofficer@auc.nl
  - For more information go to [student.uva.nl/en/content/az/doctors](http://www.auc.nl/life-at-auc-students/courseswork/courseswork).

- **Request to the Board of Examiners**
  - If you need more time in your exams because of personal circumstances talk to your tutor about what you need, then submit a request to the Board of Examiners.
  - [Visit](http://www.auc.nl/courseswork).

- **UvA Profiling Fund**
  - For problems or complaints that cannot be resolved within the university.
  - [Call](+31 (0)20 525 3044).

- **UvA psychologists**
  - Specialised in student affairs. Free of charge.
  - [Sign up via UvA website](http://www.auc.nl/life-at-auc-students/student-health-care/healthcare).

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**CAMPUS LIFE**

- **1st point of contact:** Student Life Officer
  - Email for an appointment: studentlifeofficer@auc.nl
  - For more information go to [student.uva.nl/en/content/az/doctors](http://www.auc.nl/life-at-auc-students/campuslife/campuslife).

- **Financial support for specific students as a result of exceptional circumstances (such as illness or disability).**
  - [Submit req. to UvA student counsellors](http://www.auc.nl/life-at-auc-students/finances).

- **UvA Security**
  - Contact point for reporting incidents within UvA 30/7.
  - [Visit](http://www.auc.nl/life-at-auc-students/campuslife/security/campus-security).

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**We are here to help**

*Learn about AUC's student support services.*

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For more information on the following topics, please visit the relevant websites:

- **FINANCES**: [Visit the UvA website](www.auc.nl/life-at-auc-students/finances).
- **HEALTHCARE**: [Visit the UvA website](www.auc.nl/life-at-auc-students/student-health-care/healthcare).
- **STUDENT SUPPORT**: [Visit the UvA website](www.auc.nl/life-at-auc-students/student-support/studentsupport).
- **COURSE WORK**: [Visit the UvA website](www.auc.nl/life-at-auc-students/courseswork/courseswork).
- **CAMPUS LIFE**: [Visit the UvA website](www.auc.nl/life-at-auc-students/campuslife/campuslife).

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**We recommend the following websites:**

- **AUC Writing Centre**: [Visit](http://www.auc.nl/life-at-auc-students/student-support/coursework/auwc).
- **UvA Profiling Fund**: [Visit](http://www.auc.nl/life-at-auc-students/finances).
- **UvA Profiling Fund**: [Visit](http://www.auc.nl/life-at-auc-students/finances).
- **UvA psychologists**: [Visit](http://www.auc.nl/life-at-auc-students/student-health-care/healthcare).
- **Jellinek**: [Visit](http://www.jellinek.nl).
- **Sexual Assault Centre**: [Visit](http://sexuallyassaultedwomen@uwv.nl).

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**Contact point for reporting incidents within UvA 30/7.**

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**In case of immediate issues:**

- **Emergency**: 112
  - The national Dutch emergency number for police, ambulance and fire department.

- **Non-emergency**: 0900-8844
  - Local police number for non-emergencies.

- **UvA Security**: +31 (0)20 525 2222
  - Contact point for reporting incidents within UvA 30/7.